Dolbey sweeps KLAS Research Speech Recognition Categories

For the fourth consecutive year Dolbey was named Best in KLAS for Speech Recognition; Dolbey earned this year's Best in KLAS award for its patented Fusion SpeechEMR® front-end speech software. Dolbey's back-end speech product, Fusion Speech®, also earned the KLAS Category Leader award for the Speech Recognition, Back-End category for a second year in a row.

CINCINNATI, OH February 11, 2016 -- For the fourth consecutive year (2012, 2013, 2014 & 2015/2016), Dolbey was named Best in KLAS for Speech Recognition. Dolbey earned this year's 2015/2016 Best in KLAS award for its patented Fusion SpeechEMR® front-end speech software. Dolbey's back-end speech product, Fusion Speech®, also earned the 2015/2016 KLAS Category Leader award for the Speech Recognition, Back-End category for a second year in a row. Dolbey's Fusion Suite™ includes speech recognition, dictation, transcription, core measures and coding solutions.

"As healthcare continues to evolve, it is imperative that we seek innovation and constantly address the needs of a shifting market. The Best in KLAS and Category Leader winners are the ones making the greatest strides within their market segments," said Adam Gale, CEO and president of KLAS. "KLAS is honored to work with talented healthcare providers who willingly share their experiences with us and make the Best in KLAS report possible. We also commend all the vendors who strive to improve their products and services in order to provide the best possible healthcare. It is truly a joint effort."

This year's Best in KLAS and KLAS Category Leader awards recognize Dolbey's continued success as a leading healthcare solutions provider based upon the most important yardstick – its satisfied customers. These customers praise both the robust Fusion speech recognition solutions and Dolbey's technical implementation and support services. (The following are selected commentaries that may not represent the whole of provider sentiment related to this product or service. Visit KLASResearch.com for a complete view.)

"We have great communication with Dolbey. What makes them so excellent is that they are proactive and responsive to our needs. They communicate about improvements and new products. The service of the company through which we purchased Fusion SpeechEMR is fantastic." (Analyst/Coordinator, March 2015)

"Using Dolbey Fusion SpeechEMR, we were able to bring our transcription in-house and reduce our staff by five FTEs. We are pleased with that." (Director, March 2015)

"We would like to thank all of our valued customers along with our dealer network in their efforts to win this award 4 years in a row," said Jerry Dolbey, President of Dolbey and Company, Inc. Celebrating over 100 years in business, Dolbey continues to be on the cutting edge of technology and innovation in the healthcare industry. "Listening to our customers, supplying products that meet their needs and then following it up with exceptional support is the Dolbey tradition," says Bob Leslie, Senior VP and GM at Dolbey and Company. "At the HIMSS conference this year in Las Vegas, NV we will be previewing our mobile speech recognition and NLP products, again responding to our customers' needs for dictation at the point of care and more accurate documentation and analytics to improve patient care."

Speech recognition continues as the focal point of Dolbey's Fusion Suite of products. Dolbey brings the power of speech recognition to transcription and integrates with major EMR/EHR, radiology, pathology, physician

practice and ED software. These award-winning products deliver robust documentation tools to providers, enhancing patient care, efficiency and regulatory compliance.

About KLAS
KLAS is a research and insights firm on a global mission to improve healthcare delivery by amplifying the provider's voice. Working with thousands of healthcare professionals and clinicians, KLAS gathers data and insights on software, services, and medical equipment to deliver timely reports, trends and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance. Follow KLAS on Twitter at www.twitter.com/KLASresearch.

About Dolbey
Dolbey is a leading provider of Fusion front-end and back-end speech recognition, dictation, transcription software, core measures and computer assisted coding for healthcare providers in the United States and Canada. Together, Dolbey and Company, Inc. and Dolbey Systems, Inc. offer the Fusion Suite of integrated products.

Fusion SpeechEMR® and Fusion Speech® are powered by Nuance's SpeechMagic™
Dolbey's Computer-Assisted Coding product, Fusion CAC™, is powered by AMI's EMscribe®
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